* All you need to use DialogFlow!
* Phone Numbers:
  + **Test Environment – 203-680-8708 ß Use for testing**
  + Dev Environment – 913-246-3194
* Users available to authenticate with:
  + When prompted you’ll just need to provide the SSN, DOB and branch of service for the user you would like claims info for. There are some data points that are available about their claim, however not all of it has an intent matched to being able to ask about it.
* Josh
  + SSN: 123-45-6789
  + DOB: 08/03/1983
  + Branch of Service: navy
  + Claims: 1
    - ClaimID: 600207214
    - Benefit Claim Type: Pre-Discharge-Resumption of Compensation
    - Status: Claim Received
    - Received Date: 03/22/2022
    - Status last updated: 05/25/2022
* Nicole
  + SSN: 141-25-3833
  + DOB: 06/23/1989
  + Branch of Service: Marines
  + Claim #1:
    - ClaimID: 600207215
    - Benefit Claim Type: Discharge for Disability - LGY
    - Status: Initial Review
    - Received Date: 03/22/2022
    - Status last updated: 10/25/2022
  + Claim #2:
    - ClaimID: 600207216
    - Benefit Claim Type: Enhanced Disability Severance Pay
    - Status: Gathering of Evidence, Review of Evidence
    - Received Date: 03/22/2022
    - Status last updated: 05/22/2022
  + Claim #3:
    - ClaimID: 600207217
    - Benefit Claim Type: Disability Evaluation Systems
    - Status: Complete
    - Received Date: 03/22/2022
    - Status last updated: 05/22/2022
* Charlie (0 claims)
  + SSN: 144-64-7780
  + DOB: 08/20/2008
  + Branch of Service: Army
* Sam
  + SSN: 456-75-8730
  + DOB: 09/30/1968
  + Branch of Service: Army
  + Claims: 1
    - ClaimID: 600207224
    - Benefit Claim Type: Disability Evaluation Systems
    - Status: Gathering of Evidence, Review of Evidence
    - Received Date: 09/22/2022
    - Status last updated: 01/25/2023
* John
  + SSN: 745-44-9788
  + DOB: 02/14/1976
  + Branch of Service: Air Force
  + Claims: 1
    - ClaimID: 500207214
    - Benefit Claim Type: Enhanced Disability Severance Pay
    - Status: Pending Decision Approval
    - Received Date: 03/08/2022
    - Status last updated: 02/25/2023
* Nate
  + SSN: 456-99-0243
  + DOB: 06/22/1990
  + Branch of Service: Coast Guard
  + Claims: 1
    - ClaimID: 600187214
    - Benefit Claim Type: Routine Future Exam
    - Status: Preparation of Notification
    - Received Date: 09/01/2022
    - Status last updated: 02/25/2023
* Theresa
  + SSN: 887-32-6675
  + DOB: 07/03/1990
  + Branch of Service: Marines
  + Claims: 1
    - ClaimID: 576207214
    - Benefit Claim Type: Claim for Increase
    - Status: Preparation for Notification
    - Received Date: 04/05/2022
    - Status last updated: 01/04/2023
* Leslie
  + SSN: 877-64-9899
  + DOB: 10/30/1995
  + Branch of Service: Navy
  + Claims: 1
    - ClaimID: 600207754
    - Benefit Claim Type: Special Monthly Compensation
    - Status: Complete
    - Received Date: 02/22/2022
    - Status last updated: 12/25/2022
* Questions/Improvements that can be made to DialogFlow:
* Feel free to add anything you think may improve the experience for Veterans, intents we need coverage for, training phrases for intents that we already have, more/better content around the response, etc
* Please reference the location (place in the flow) you are speaking about as best you can.